

taktiL studio privacy policy

taktiL studio is committed to respecting your privacy and complying with applicable laws and regulations to ensure that the personal information you share with us is kept securely and processed fairly and lawfully.

Personal Information We Collect

We only have access to/collect information that you voluntarily give us via email or other direct contact from you.

We will not sell, share or rent your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

How do we use your personal information?

We use the order information that we collect generally to fulfill any orders placed through the site (including processing your payment information, arranging for shipping, and providing you with invoices and/or order confirmations). Additionally, we use this order information to:

communicate with you; screen our orders for potential risk or fraud; and

when in line with the preferences you have shared with us, provide you with information or advertising relating to our products or services.

We use the device information that we collect to help us screen for potential risk and fraud (in particular, your IP address), and more generally to improve and optimize our site.

How will the information you provide be used?

We use the information you provide about yourself when placing an order only to complete that order. We do not share this information with any outside third parties except to the extent necessary to fulfill that order.

We use the information you provide about someone else when placing an order, or purchasing a gift card, only to ship the product and to confirm delivery. We do not share this information with outside third parties except to the extent necessary to fulfill that order.

You can sign up to receive updates on our latest products and features via email on our website. The information relating to your interests that you provide helps us tailor our messaging. You can always unsubscribe from our newsletter at any time by emailing info@taktilstudio.com.

Who will my information be shared with?

As an independent retailer, we do not, and will not, sell any of your personal data to any third party including your name, address, email address, or credit card information.

Cookies

Our website uses cookies, as almost all websites do, to help provide you with the best experience we can. Cookies are small text files that are placed on your computer or mobile when you browse a website. They provide aggregated but anonymized information and analytics about our customers, but without identifying you. There are 4 types of cookies we may use:

- Website functionality cookies which allow you to navigate the website and use our features, such as "Add to Bag"
- Website analytics cookies which allow us to measure and analyze how our customers use the website, to improve both its functionality and your shopping experience.
- Customer preference cookies which will remember your preferences (such as your location and local currency) when browsing or shopping on our website, so we can make your shopping experience as seamless as possible and more personal to you.
- Targeting or advertising cookies that are used to deliver adverts that are relevant to you. They also limit the number of times that you see an advert and help us measure the effectiveness of our marketing campaigns.

By using our website, you agree to us placing cookies on your device and accessing them when you visit our website in the future. You can delete any cookies already on your computer within your device's browser. Please note that by deleting or disabling future cookies, your user experience may be affected and you might not be able to take advantage of certain functions of our website that are designed to give you the best user experience.

Security

taktiL studio takes precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

How you can Access or Correct your Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via email at info@taktilstudio.com.

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.
- You have the right to request a copy of the information that we hold about you. If you would like a copy, please contact us at info@taktilstudio.com. For security, and to protect your privacy, we will take reasonable steps to verify your identity before granting access or making corrections.

If you feel that we are not abiding by this privacy policy, please contact us immediately via email info@taktilstudio.com.